

PRIVACY POLICY

Privacy Policy

Effective June 1, 2026

This Privacy Policy explains how AntFarm AI Inc. collects, uses, discloses, and safeguards information when you use Fauna and its related websites, applications, and services. By using the Services, you agree to the practices described below.

In this Policy, "AntFarm AI Inc", "we", "us", and "our" refer to AntFarm AI Inc., and the "Services" refer to Fauna and its related websites and applications, available at faunakit.com. If you do not agree with this Policy, please do not use the Services.

1. Who We Are

Fauna is a unified communications and productivity platform that lets you connect third-party accounts (such as email and messaging services), view and manage your conversations in one place, and use optional artificial intelligence ("AI") features. AntFarm AI Inc. is the data controller for personal information processed through the Services.

2. Information We Collect

We collect the following categories of information:

- Account information: your name, email address, password credentials or authentication identifiers, and profile details you provide when you register.
- Connected-account data: when you link a third-party account (for example Gmail, Outlook, Slack, Discord, or a Twilio-based SMS/WhatsApp number), we access the content and metadata necessary to provide the Services, such as messages, message headers, timestamps, sender and recipient identifiers, contacts, and channel or conversation names.
- Authentication tokens: OAuth access and refresh tokens, API keys, or similar credentials used to connect to third-party services on your behalf. These are stored to maintain your connections.
- Content you create: messages you send, drafts, notes, contacts, and other content you submit through the Services.

- Usage and device information: log data, IP address, browser and device type, pages or features accessed, and timestamps, collected automatically to operate and secure the Services.
- Payment information: if you purchase a paid plan or feature, billing details are processed by our third-party payment processor; we do not store full payment card numbers.

3. How We Use Information

We use the information we collect to:

- Provide, maintain, and improve the Services, including syncing, displaying, and sending your messages across connected accounts.
- Operate optional AI features, such as drafting assistance, autocomplete, summaries, and memory, which may process your content to generate responses.
- Authenticate you, secure your account, prevent fraud and abuse, and enforce our terms.
- Communicate with you about the Services, including service-related notices and support.
- Process payments and manage subscriptions.
- Comply with legal obligations and protect the rights, safety, and property of you, us, and others.

4. AI Features and Third-Party Processing

Certain features rely on third-party AI providers to process content you choose to submit to those features. When you use an AI feature, the relevant content (such as a conversation you ask the assistant about, or a draft you ask it to complete) may be transmitted to and processed by these providers solely to return a result to you. We do not permit these providers to use your content to train their models except as required to deliver the feature, and we do not use connected-account content to train our own foundation models. AI output may be inaccurate and should not be relied upon as professional, legal, financial, or medical advice.

5. Google User Data and Limited Use

If you connect a Google account, Fauna's use and transfer of information received from Google APIs adheres to the Google API Services User Data Policy, including the Limited Use requirements. We only request the scopes needed to provide features you enable; we use Google user data solely to provide and improve those user-facing features; we do not sell Google user data; and we do not use it for advertising or any purpose unrelated to the Services. You can revoke our access at any time through your Google account security settings or by disconnecting the account within Fauna.

6. Microsoft and Other Connected Services

If you connect a Microsoft (Outlook), Slack, Discord, Twilio, WhatsApp, or other third-party account, we access and process data from those services consistent with the permissions you grant and the applicable

provider terms. Your use of each third-party service remains subject to that provider's own terms and privacy policy.

7. How We Share Information

We do not sell your personal information. We may share information:

- With service providers and processors who host our infrastructure, provide AI processing, send communications, or process payments, under contractual confidentiality and security obligations.
- With the third-party platforms you connect, as needed to send or sync your messages at your direction.
- To comply with law, regulation, legal process, or enforceable governmental request, and to protect rights, safety, and security.
- In connection with a merger, acquisition, financing, or sale of assets, in which case we will continue to protect your information consistent with this Policy.

8. Data Retention

We retain personal information for as long as your account is active or as needed to provide the Services, and thereafter as required for legitimate business or legal purposes. You may delete connected accounts, individual content, or your entire account, after which we will delete or de-identify associated data within a commercially reasonable period, except where retention is required by law.

9. Security

We use technical and organizational measures designed to protect your information, including encryption in transit, access controls, and secure storage of credentials. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

10. Your Rights and Choices

Depending on your location, you may have rights to access, correct, delete, or port your personal information, to object to or restrict certain processing, and to withdraw consent. You can disconnect any linked account at any time within the Services, and you can request account deletion by contacting us. We will honor verified requests as required by applicable law.

11. Children's Privacy

The Services are not directed to children under 13 (or the minimum age required in your jurisdiction), and we do not knowingly collect personal information from them. If you believe a child has provided us information, please contact us so we can delete it.

12. International Users

We operate in the United States and may process information there and in other countries. By using the Services, you understand your information may be transferred to and processed in jurisdictions with different data-protection laws than your own.

13. SMS, MMS, and WhatsApp Messaging (Twilio)

We use Twilio Inc. ("Twilio") as our communications provider to send and receive SMS/MMS text messages and WhatsApp messages on your behalf. When you connect a phone number or messaging sender, we process phone numbers, message content, delivery status, and related metadata as needed to provide messaging features.

- Consent: by connecting a number and sending messages through the Services, you represent that you have obtained any consent required to message your recipients, and that your use complies with applicable law and with carrier and provider requirements, including the Twilio Acceptable Use Policy, the CTIA Messaging Principles and Best Practices, and the U.S. Telephone Consumer Protection Act (TCPA) where applicable.
- Opt-out and help: message recipients can stop receiving messages at any time by replying STOP, and can request assistance by replying HELP. We and Twilio honor standard opt-out and help keywords.
- No sharing of opt-in data: we do not sell or share mobile opt-in or consent information with third parties, and phone numbers collected for messaging are not shared with third parties for their own marketing purposes.
- Carriers and delivery: message and data rates may apply, message frequency varies, and mobile carriers and messaging providers are not liable for delayed or undelivered messages.

14. Changes to This Policy

We may update this Policy from time to time. We will post the updated version with a revised effective date and, where appropriate, provide additional notice. Your continued use of the Services after an update constitutes acceptance of the revised Policy.

15. Contact Us

If you have questions or requests regarding this Policy or your personal information, contact us at support@faunakit.com.